



Santa Fe Children's Museum Visitor Code of Conduct

Santa Fe Children's Museum (SFCM) is an educational non-profit institution where all children and their caregivers are encouraged to discover the joys of learning, play and community. To foster an inclusive environment, the following rules are intended to help provide a kind, safe, respectful, educational, and welcoming experience for all Museum guests.

We reserve the right to deny entry, ask to leave, or revoke the membership of anyone who fails to adhere to the following **Code of Conduct**.

1. All guests must check-in at the admissions desk before entering the facility. Adults visiting **without a child** may be asked to be accompanied by a SFCM staff member.
2. Children under the age of 16 cannot be admitted without an adult. Accompanying adults are responsible for and must always supervise children.
3. Pets are not allowed in the museum. Service animals are permitted. Under the Americans with Disabilities Act, a service animal may be a dog, and any breed or size that is trained to perform a task directly related to a person's disability.
4. Eating or drinking is permitted only in clearly designated eating areas.
5. The use of alcohol, tobacco, vaporizers, cannabis, or any illegal substance is strictly prohibited.
6. Firearms or weapons of any kind are not allowed in the Museum, except in the case of uniformed law enforcement officials.
7. Guests wearing or otherwise displaying obscene messages, symbols/language of hate, or content that is generally inappropriate for a children's museum will not be allowed. This includes the display of imagery or words that convey violence, weaponry, profanity, racism, nudity, or incite unsafe behaviors. Santa Fe Children's Museum reserves the right to determine what imagery, terms, language, etc. fit the criteria above.

8. Aggressive and threatening behaviors towards staff, volunteers, mentors, guest facilitators, or other museum patrons are not tolerated and will result in removal from the facility. This includes but is not limited to:

- Threats of harm or physical violence
- Derogatory or inappropriate comments or remarks about an individual(s) religion, culture, or race
- Homophobic, sexist, or other derogatory language or remarks
- Verbal abuse including offensive, profane, and vulgar language
- Unwelcome and/or inappropriate sexual remarks or physical advances

9. Tampering with, defacing, damaging, destroying and/or removing any museum property, including exhibit components and/or props is prohibited.

10. Children and adults with a temperature more than 100.4, an illness that may be contagious (such as pink eye or the flu) or are too sick for school are asked not to visit the museum. Staff reserve the right to ask a visitor exhibiting symptoms of a contagious disease to leave the museum. Guests asked to leave will be given free passes to return another time.

11. Guests must follow all verbal and written instructions of Santa Fe Children's Museum and staff.

12. In addition to the rules stated above, SFCM does not tolerate any activity that threatens museum operations, disrupts the ability to provide a safe, welcoming, family-oriented environment, or is illegal under city, state and/or federal law.

Santa Fe Children's Museum administration reserves the right to alter or add to the Visitor Code of Conduct at any time.

