



EXPERIENCE THE JOYS OF A MUSEUM MEMBERSHIP!

Museum memberships let you and your family explore, discover, and make memories together all year long!

Membership offers a cost-effective way to enjoy year-round learning and fun for the whole family while supporting the Museum's mission to inspire creativity and learning!



MEMBERSHIP BENEFITS



Unlimited General Admission



Discounted Entry to Special Events & other Museums



Gift Shop Discount



Access to Museum Programming



Four Complimentary Guest Passes



Birthday Party/Rental Discounts

SCAN HERE FOR ALL MEMBERSHIP DETAILS:



MEMBERSHIP LEVELS

FAMILY

Two named adults
& their named
children living in
the same
household

~ \$145 ~

FAMILY PLUS

Two named adults
& their named
children living in
the same household
+ an unnamed
guest per visit

~\$170 ~

JUST FOR TWO

One named adult
& their named
children living in
the same household.
A Membership for
single parents.

~ \$115 ~

GRANDPARENTS

Two named
grandparents &
their
grandchildren

~ \$125 ~

GRANDPARENTS PLUS

Two named
grandparents &
grandchildren + an
unnamed guest per
visit

~ \$150 ~

ACCESS FOR ALL

Up to two named
adults and their
children living in
the same household

~ \$50 ~

Contact us to apply.

DID YOU KNOW?

A family of two adults and two children only needs to visit the Museum four times to earn back the cost of a membership. If you plan to visit more than four times in a year, membership is the best value!

CONTACT:

Charlotte Gill, Development & Membership Manager
cgill@santafechildrensmuseum.org

santafechildrensmuseum.org

(505) 989.8359 | children@santafechildrensmuseum.org

1050 Old Pecos Trail, Santa Fe, NM 87505



MUSEUM MEMBERSHIPS

FREQUENTLY ASKED QUESTIONS

BENEFITS

What are Buddy Passes?

Buddy Passes are four complimentary one-day guest passes included with most memberships. These passes allow you to bring additional guests on a one-time basis during your visit.

- **Expiration:** Guest passes expire 12 months after the membership purchase date.
- **Redemption:** Passes cannot be replaced or redeemed for cash. Upon entry, they must be exchanged for admission at the front desk.

Can my guest redeem my buddy passes if I am not there?

Yes! Just send your guest(s) with your guest pass/es and they can redeem it

May I include children outside of my household?

Family, Family Plus, Just for Two and Access for All Memberships are for the exclusive use of a single household. All children must permanently reside within the same household and be under the age of 18. Grandparents and Grandparents Plus memberships can include children not living in the same household.



EXPIRATION & RENEWAL

When does my membership start?

Your membership begins on the date of purchase. For same-day entry, simply show your confirmation email/printed receipt and a photo I.D. at the front desk to check in.

What happens if I renew my membership early?

Renewing early is encouraged! Your new membership will expire one year after your current expiration date, so you won't lose any time.

What do I do if my membership lapses?

You can renew your membership at any time online, in person, or over the phone to regain your benefits.

GIFT MEMBERSHIPS & DIGITAL GIFT CARDS

Can I purchase a membership for someone else?

Yes! Gift memberships can be purchased through:

- Online gift cards (enter a custom amount)
- Onsite at the Museum
- Over the phone. Please call 505.989.8359

How do I redeem my e-gift membership?

eGift cards are redeemable at the Museum and must be shown at the time of redemption.

How will I receive my e-gift card purchase?

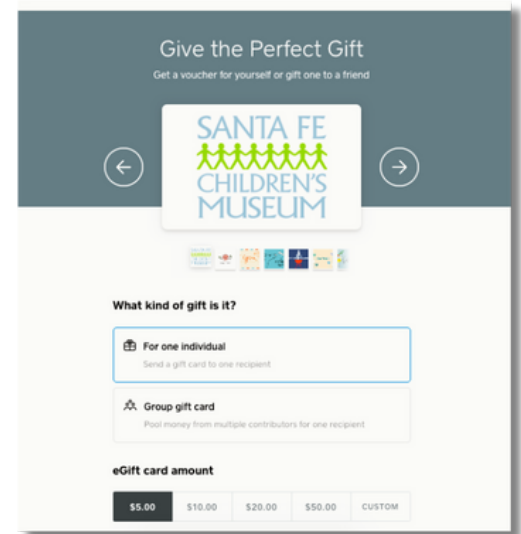
All e-gift cards will be emailed to you, or if you choose, emailed to your specified recipient.

I purchased an e-gift card online and it has not arrived yet. What do I do?

Please email our Development and Membership Manager Charlotte Gill at cgill@santafechildrensmuseum.org. Please provide as much info as possible (receipt number, date of purchase, name of purchaser and gift recipient, etc.).

I received a gift certificate membership. How do I redeem it?

To redeem your gift certificate simply bring your certificate to the Santa Fe Children's Museum and show it to the front desk staff. They will ask you to fill out a membership form so that we have the details of your membership. Your membership will begin on that date and expire in one year.



MEMBERSHIP POLICIES

Can I get a refund for a membership purchased?

Memberships are non-transferable, non-refundable, and expire one year from the date of purchase. Membership benefits and pricing are subject to change.

We are moving out of state and have just renewed our Family Membership. Can I give my membership to my friend's family?

Museum memberships are non-transferable, so unfortunately you cannot give it to a friend. With your membership you get a 50% discount at other Children's Museums in the Association of Children's Museums network, you might be able to use it to get a discount in your new home state. Please refer to the ACM website for more information.



MEMBERSHIP LEVELS

Can I upgrade my membership?

Yes! You can add an additional adult to your membership at any time for \$25, valid for the duration of the membership.

What does a Plus Membership allow?

Plus Memberships include an unnamed guest per visit. You can bring one additional person each time you visit the Museum. Guests can vary, or you may choose to name this person/two people on your membership. If you name more than one person please note that only the two listed members and one additional guest can come in at any one time.

How does the Access for All Membership work? How do I know if I am eligible?

The Access for All membership is for low-income families who otherwise would not be able to afford the museum membership, i.e. your household uses EBT/food stamps, you or your child use Medicaid etc. To get this membership you have to apply via an application form. This can be done either online or in person at the museum. Your application will be reviewed by our Development and Membership Manager who will email you to let you know if your application has been approved. If approved, all you need to do is come into the museum and show the front desk staff proof of approval, make payment, complete paperwork, and begin your membership. It will expire one year from that date.

Does SFCM offer memberships for corporations?

Yes, we offer Institutional Memberships for corporations. This membership gives you 15 family membership cards which can be listed under your business name and rented out by the families that you serve. It has the following benefits:

- Unlimited general admission to the Museum for a full year.
- Discounted entry to special events and seasonal programming.
- 10% discount at the Gift Shop and on birthday parties and venue rentals.
- Discounted admission to 200 children's museums across the U.S. and Canada through the Association of Children's Museums (ACM) reciprocal network.
- Access to special programs like Wee Wednesdays, Fine Art Fridays, Science Saturdays, and more!
- Automatic sign-up to our e-newsletter so that you can keep up to date with everything going on at Santa Fe Children's Museum
- The membership costs \$1,000.

MEMBERSHIP CARDS

I purchased my membership online and haven't received my card yet. Can I visit the Museum before my card comes?

Yes! Your membership is active on the date of purchase. Please bring your email confirmation and photo ID to verify your membership.

When will I receive my membership cards?

Your membership cards and buddy passes will be processed and mailed to your listed address within 7 – 10 business days. If you are located in Santa Fe or other counties in New Mexico, the mailing time may be on the shorter end, but please allow additional time for out-of-state addresses. If you prefer, you can arrange to pick up your membership cards at the front desk for faster access. Please contact our Development and Membership Manager Charlotte Gill: cgill@santafechildrensmuseum.org in advance to make these arrangements.

I lost my membership card. Can I still come in?

Yes! Please just give your name and show a photo ID at the front desk when you come in.



CONTACT:

Charlotte Gill
Development & Membership Manager
505-273-6724
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